



## Frequently Asked Questions?

### What should they wear?

You can dress your child in whatever you would like to see them in the photograph. However, we encourage you to be mindful that your child needs to ensure they are relaxed and their personality shines through. Please inform daycare staff if you have left a special set of clothes in their bag to change into.

### Will class photos be available?

Yes, the class photo is a photomontage with all the children photographed in your class on the photo. This will be available to purchase as a print from the online gallery.

### Can siblings have a photo taken together?

Yes, we do our very best to make sure your children are scheduled at the same time so they can have some photographs options together.

### When will the gallery be open for viewing?

Once all the photos have been taken at the Centre, please allow 3 weeks for photos to be available.

### How long will the gallery be open for pictures to be purchased?

The gallery will be open for 2 weeks from the date the log in details have been sent through.

### When will I receive my digital images and prints?

*Digital downloads* will be available almost immediately, you will just need to follow the email prompts. Please note the file size of the images maybe too large to download on tablets or phone and you may need a computer. *Prints* will be delivered to the Centre two weeks after the final order date has been reached.

### Do you do retouching?

We will remove minor blemishes and bruises unless the parent has specifically requested for them for them to be left. We will always check with the Centre staff to ensure we are not removing birth marks etc.

### How will I know when my child's photograph will be?

It is not always possible to inform you of an exact day depending on the size of the daycare. Children will generally be photographed in the first day that they attend on photo day. However, with big centers this isn't always possible. Children only in on that day will be prioritised, followed by the youngest in the morning and those with younger siblings. We then start with the oldest children in the afternoon first. Please inform Centre staff if you have left a special set of clothes in your child's daycare bag.

### What if I don't want my child photographed?

Just contact INTHECLOUDS at [jessintheclouds@icloud.com](mailto:jessintheclouds@icloud.com) and we will make sure your child is removed from the list.

### I have further questions?

Please contact INTHECLOUDS at [jessinclouds@icloud.com](mailto:jessinclouds@icloud.com)

